



### CORPORATE PROFILE

Fifth Third Bank, National Association, established in 1858, is a diversified financial services company headquartered in Cincinnati, Ohio.

Fifth Third is among the largest money managers in the Midwest. It operates four main businesses: Commercial Banking, Branch Banking, Consumer Lending, and Wealth & Asset Management.

\$207B in assets

\$464B<sup>1</sup> in assets under care

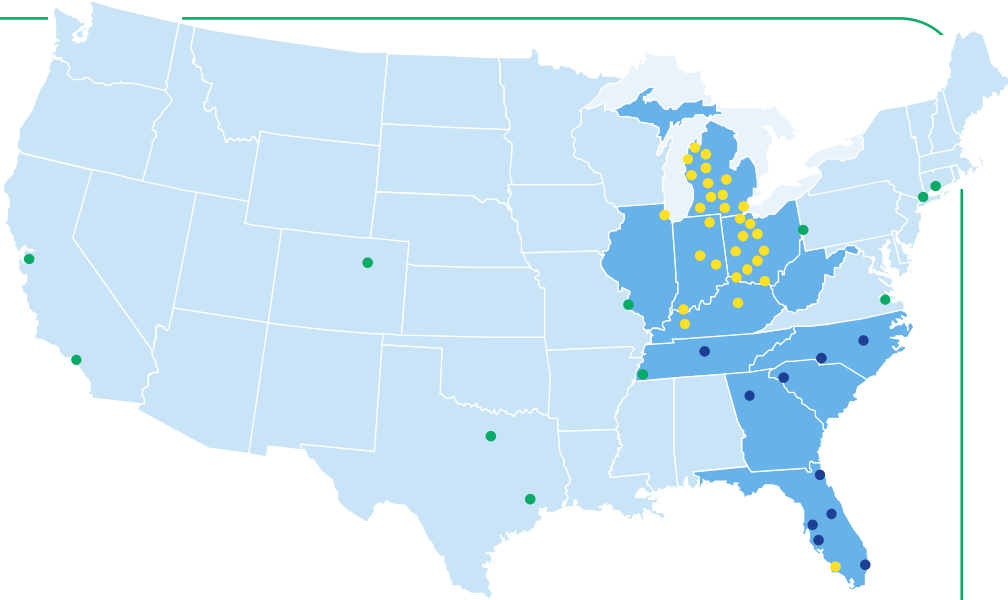


~1,100 Full-service banking centers



2,300+ Fifth Third branded ATMs

53,000+ Fee-free ATMs nationwide



■ Regional footprint    ● FITB markets with a top 3 deposit share    ● Key Southeast MSAs of focus  
● Out of footprint corporate and middle market banking office (London and Toronto offices not shown)

### SUPPORTING OUR EMPLOYEES

~20,000 employees



755,000+ hours of training and education provided to employees (36.6 hours per employee)

Innovative benefits with wellness, financial and health programs

\$18 minimum wage since 2019    \$1K Covid bonus to frontline workers

### ENSURING ECONOMIC GROWTH



\$7.4B

in PPP loans<sup>4</sup>



\$12.6B

Small Biz Lending<sup>2</sup>



\$16.2B

Mortgage Lending<sup>2</sup>

156,000 CUSTOMER HARDSHIP REQUESTS EXECUTED

### INVESTING IN OUR COMMUNITIES

\$41.6B

Community Commitment delivered 2016–2020 (exceeded goal by +30%)

\$100M investment in Opportunity Zones

\$14.9M in Down Payment Assistance helping ~4,500 families achieve the American dream<sup>2</sup>

\$29.8M in charitable donations<sup>3</sup>

~200,000 hours of employee community service<sup>5</sup>

\$5M raised for United Way<sup>3</sup>

2.2M meals provided<sup>3</sup>

\$395M Community Development Corporation closed projects<sup>3</sup>



\$8.75M invested in COVID-19 relief in 2020

**PROMOTING INCLUSION & DIVERSITY**

  
**6 Bold Goals**  
 by 2025  
 to support I&D

**59%** women in workforce  
**27%** persons of color in workforce  
**33%** Board gender diversity  
**\$2.8B** Commitment to Accelerate  
 Racial Equity, Equality and Inclusion

**\$75.4M** Diverse Supplier spend in 2020

**ADVANCING SUSTAINABILITY**

**\$5.4B** In lending and financing to  
 renewable energy projects<sup>6</sup> (towards \$8B goal)


**Carbon Neutrality**  
 achieved in 2020<sup>7</sup>

**5 Bold Goals** by 2022 to reduce  
 environmental impact

Joined the **PCAF** and **CERES** to  
 accelerate transition to a sustainable future




**COMMITTED TO FINANCIAL EDUCATION AND EMPOWERMENT**

 **life** Lives Improved through Financial Empowerment\* **Over 2.6 million** people educated through Fifth Third Bank's L.I.F.E. programs

 **495,000**  
 visitors to the Fifth  
 Third Financial  
 Empowerment  
 Mobile since 2004

 **461,000**  
 students educated  
 through Young  
 Bankers Club since  
 2004 and Smart Path

 **1,523,000**  
 high school students  
 educated in Financial  
 Literacy since 2010

 **161,000**  
 adults educated  
 through Empower U<sup>®</sup>  
 since 2012



**RECOGNITION, AWARDS AND ACCOLADES**

**Most Responsible Companies**  
 Recognized by **Newsweek** in 2020

**America's Best Large Employers**  
 Recognized by **Forbes** in 2021

**Diversity Best Practices**  
 Recognized by **Inclusion Index Company** in 2020

**Outstanding**  
 Rating on our most recent **CRA** exam

**100% Score**  
**Human Rights Campaign** Corporate Equality Index  
 for 6<sup>th</sup> consecutive year

**A- Leadership Band**  
 2019 & 2020 **CDP** surveys

**Green Power Leadership**  
 2020 award from **Environmental Protection Agency**

**Winning "W" Company**  
 Recognized by 2020 **Women on Boards** (2020WOB)



**Recognized as one of the World's Most Ethical Companies**

To learn more visit [53.com](https://www.53.com)

All data as of March 31, 2021, unless noted otherwise.

All Community Commitment numbers cover 2016-2020 unless noted otherwise.

<sup>1</sup> \$464B in assets under care, of which it managed \$58 billion for individuals, corporations and not for profit organizations through its Trust and Registered Investment Advisory businesses.

<sup>2</sup> 2016-2020 results.

<sup>3</sup> 2020 results.

<sup>4</sup> Total PPP loans for 2020 + 2021 at mid May.

<sup>5</sup> in 2019-2020.

<sup>6</sup> Since 2012.

<sup>7</sup> For Fifth Third's own 2020 operations: Scope 1, 2 and business travel under Scope 3.