

# ESG ACTIONS\*

## ENSURING ECONOMIC GROWTH

**\$18**  
minimum wage since 2019

**\$1,000**  
bonus for frontline workers during pandemic

**19,872**  
employees\*\*\*

**52,000**  
fee-free ATMs

**150,000+**  
hardship requests executed

**\$12.6M**  
in small business lending\*\*

**\$16.3M**  
in mortgage lending\*\*

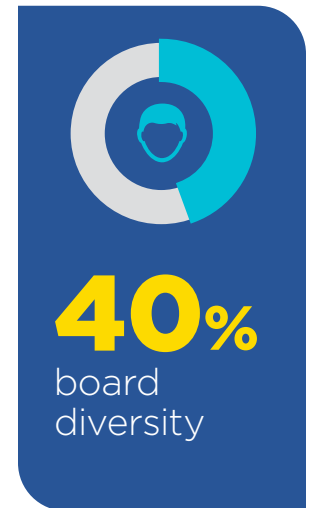
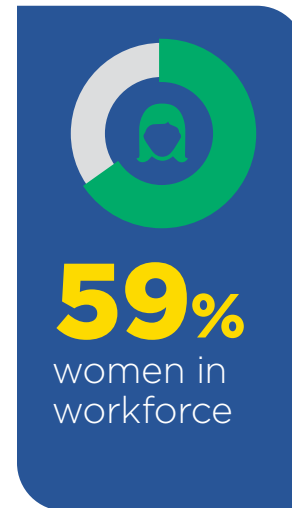
 **\$7.4B**  
in approved PPP loans†

## PROMOTING INCLUSION & DIVERSITY

**\$75.4M**  
diverse supplier spend



**\$2.8B**  
Accelerating Racial Equality, Equity and Inclusion initiative



\*Data is for fiscal year 2020, unless otherwise noted | \*\*Community Commitment figures, 2016-2020 | \*\*\*Full-time equivalent employees | †Through Waves 1, 2 and 3 as of 6/3/2021.

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## INVESTING IN OUR COMMUNITIES

**\$378M**

in Fifth Third Impact programming\*\*

**\$14.9M**

in down payment assistance\*\*

**\$395M**

in Community Development Corporation projects closed

**51,727**

hours of community service

**2M** meals provided

**2.6M**

people financially educated (since 2004)

**\$5M**

raised for United Way

**\$29.8M**

in charitable donations

**\$100M**

Opportunity Zones investment

**OUTSTANDING  
CRA Rating**



**\$41.6B**

Community Commitment\*\*

## ADVANCING SUSTAINABILITY

**\$8B**

sustainable finance goal

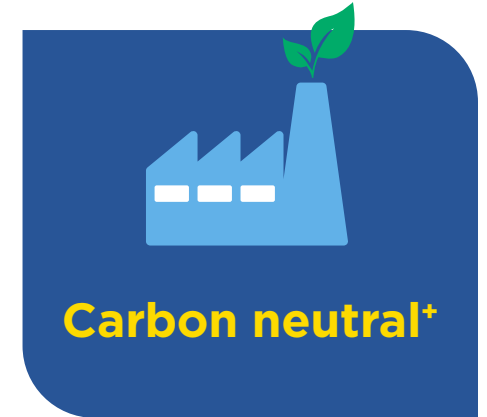
**100%**

renewable energy achieved

**A-**

CDP Leadership Score

Joined **PCAF** and  
**CERES COMPANY NETWORK**



## EMPLOYER OF CHOICE

**87%**

employee engagement after 90 days

**755,000**

hours of employee training; (36.6 hours average per employee)

\*Data is for fiscal year 2020, unless otherwise noted | \*\*Community Commitment figures, 2016-2020 | \*For Fifth Third's Scope 1, Scope 2 and business travel under Scope 3 emissions